PURPOSE: To provide a standardized response guideline for all working structure fires. The fire Alarm Operator (FAO) shall ensure the following actions and notifications are made as soon as possible following the confirmation of a ***working structure fire***.

Upon receipt of "***working structure fire"*** from any fire officer or incident commander the dispatcher shall do the following:

1. Dispatch 2nd Rescue to scene ***(See SOG 3401)***
    - Second rescue (EMS)
        - The responsibility of the 2nd rescue is to provide EMS for all on the fireground.
    - In the event the 2nd rescue is unavailable the FAO should request a mutual aid (ALS) rescue to the scene

2. Utilizing SCM software and/or landline make the following notifications:
    - Car 1
    - Fire Marshal
    - Asst. Fire Marshal
    - Off-duty Command Staff
        - Off-duty Deputy Chiefs & Fire Captains

3. Notify Southern Control to fill stations

4. Contact IC to determine whether:
    - National Grid is required
        - Gas and/or Electric
    - NK Water Dept. is required
        - Boost pressure and/or inspect hydrant after use
    - Canteen needed