Purpose: To establish a procedure for Fire Alarm Operator's (FAO's) when receiving reports of carbon monoxide (CO) alarm activations or possible CO exposure and/or CO poisoning.

Call Taking: It is the FAO's responsibility to determine the level of response for each call received regarding the activation of a carbon monoxide detector. The FAO will obtain the following information from the caller:

1. Location of Incident (street and number)
2. Callers Name
3. Callback Number
4. Alarm Particulars
    a. Duration
    b. Type of Sound
    c. Reading/Level of CO (If digital detector)
    d. Signs/Symptoms of CO
        i. Headache
        ii. Nausea
        iii. Fatigue
        iv. Dizziness
        v. Confusion
        vi. Etc.

FAO shall advise any occupants to immediately evacuate the structure and await the arrival of responding companies. If possible, FAO shall advise occupants to leave the structure as is (i.e. do not ventilate structure).

Apparatus Response: All reports of a CO detector activation shall receive a physical response from the fire department. That response shall at a minimum consist of:

1. No reported signs/symptoms of CO poisoning
    a. One (1) district engine company on a Code C response
        i. If presence of CO is confirmed by first due company; the FAO shall:
            1. Dispatch one (1) ladder company and Car 2.
2. Reported signs/symptoms of CO poisoning
    a. One (1) district engine company, one (1) ladder company, one (1) rescue company, and Car 2 on a normal response

Operations: SOG 5010 CO Response - Mitigation Policy